

Parents' Guide for the Kids Club HQ Booking System

Clarendon Primary School are working with Kids Club HQ to provide you with a new booking system for their clubs.

This guide is an introduction on how to get going with the system when it goes live.

We're sure you're going to love the new system which will save you loads of time making new bookings.

- Only add your information and the information for your children once
- Automatically receive emails listing the days and sessions your children are booked in for
- Log in to view all your previous bookings
- Available from any computer with internet access

To get set up with the new system and to ensure that your child is registered for the appropriate days, it's important that you go through the following process as soon as possible.

Requesting a contract

There are several steps involved but it is quite a simple process and this document should help you to get through it in a breeze.

You will have been given a link by your club to get started setting up a new contract. Please click this link now then follow the steps in this document.

The steps involved are:

1. Create an account
2. Request your contract
3. Add your children
4. Choose your days and sessions
5. Add contacts and collection passwords
6. Medical information
7. Terms and conditions and consents

Step 1. Create an account

To get started, go to the following link:

<https://clarendonprimaryschool.kidsclubhq.co.uk/rdr?u=home>

When the page loads, there will be a login form shown. Since you do not yet have a login account, click the link labelled '**Not got a login yet? Register Here**' below the log in form.

Please fill in the registration form, ensuring you use a password that is secure and that you will remember, then click the **Register** button:

Please use the form below to create your account.

Registration

Full name:

E-Mail:

Password:

✓ Register

Already registered? [Log In Here](#)

Congratulations! You have just registered your login details.

Step 2. Request your contract

Once you have registered, you will see a page with 2 tabs in the top navigation:

- **My Bookings** and
- **My Contracts.**

You're interested in the **My Contracts** tab, as below:

[My Bookings](#)[My Contracts](#)

My Contracts

You have not yet requested a contract.

[Request a New Contract for... ▾](#)[Start a New Contract for... ▾](#)

To start setting up your new contract, click the [Start a New Contract for... ▾](#) button and then select the club that you use from the list that appears.

Step 3. Add your children

The first step in the process is to add your children to the system. You will initially see a form to complete for your first child like this:

Please specify the details for the first child you would like to book for then click the 'Add Child' button

Child Name (*)	Jack Jones		
Birth (*):	17	Aug	2010
Address (*):	Add Address		
Add Child			

[Add Address](#)

Fill in the name and date of birth for your child then click [Add Address](#). This will show you a form where you should add the address for the child you are adding:

Address Choice

Address 1 (*):

21 Acacia Avenue

Address 2:

Town/City (*):

Fiction Town

Post Code (*):

TO9 4RT

Cancel

Save Address

Click **Save Address** to save the address for the child.

Once the child's details have been specified, click **Add Child**.

You will then see a list of children with just this child in it and a tick to the left to indicate that this child is selected for the contract:

Please select the children you would like to book for.

You can add more children using the "Add Child" button or edit details using the "edit" button for the child

Name	Birth	
☒ Jack Jones	17/08/2010	Edit

+ Add Child

Next

If you would like more children, click the **+ Add Child** button and go through the above process for each child you would like to add.

Once all the children you would like to include in the contract have been added, click

Next ➡

to go to the next step.

Step 4. Choose your days and sessions

You will see a page similar to the following:

Please add the details for the children you would like to book for on the left hand side. Click on the plus button (+) to choose the session you would like to book for each of the days you need

	Mon	Tue	Wed	Thu	Fri
Jack Jones Edit X	+	+	+	+	+

When would you like your child to start at the club?:

[+ Add Child](#) [Book](#) ➡

Please select at least one session before continuing.

For each day you would like your child to attend the club, click the  button to show the available sessions for that day. If there is only 1 session available that day, it will be selected by default.

If you are requesting a contract for multiple children, add the sessions for the appropriate days for each child.

Once you have selected the days and sessions you require, the page will look something like this:

Please add the details for the children you would like to book for on the left hand side. Click on the plus button (+) to choose the session you would like to book for each of the days you need

	Mon	Tue	Wed	Thu	Fri
Jack Jones Edit X	+	✔ 15:15 - 18:00	+	✔ 15:15 - 18:00	+

When would you like your child to start at the club?:

[+ Add Child](#) [Book](#) ➡

Click **Book** ➡ to continue to the next step.

Step 5. Add contacts and collection passwords

Parents, Carers and Emergency Contacts

When this page first shows, there are some warning messages in orange about missing information:

Parents/Carers and Emergency Contacts

Please ensure that Jack Jones has at least 2 emergency contacts

Person	Contact Details	For Children			
		Child	Relationship	Emergency Contact	
Martin Jones Missing Information		Jack Jones	Parent	1st Emergency Contact	<a>Edit <a>Remove

Add Parent / Carer / Emergency Contact

Child Collection Passwords

Would you like to use a password for collection of your children?
☐ Yes
☒ No

Back
Next

Some required information is missing, please check the information provided.

To fill in the missing information, click the Edit button to the right of the contact in the list. This will allow you to edit the details for this contact:

Edit Contact

Name (*):

Email:

Address:

21 Acacia Avenue, Fiction Town, TO9 4RT

Change

Please enter at least one phone number (*):

Phone:

Work Phone:

Mobile:

Relationship to Child

Child	Relationship	Is Emergency Contact
☒ Jack Jones	Parent	1st Emergency Contact

Cancel
Save

Please ensure that you populate the required details which include:

- Name

- At least one of: Phone, Work Phone, Mobile
- Select the child(ren) that this is a contact for, the relationship and which emergency contact they are

You will need to add several contacts as defined by the club you use (usually 3). You can add additional contacts by clicking the  button.

If you added a contact in error, you can remove them by clicking the  button to the right of the contacts name.

Child Collection Passwords

Some clubs have the option for you to specify a collection password for your child(ren). This password can be used by staff to help ensure that the person collecting your child is the person who should be collecting them as they must know the collection password.

If you would like to specify a collection password for your child(ren), select **Yes** to the right of the question, “Would you like to use a password for collection of your children?”.

This will give you the option to add a password for each of your children:

Child Collection Passwords	
Would you like to use a password for collection of your children? ☒ Yes ☐ No	
Please specify the collection password for your child below	
Child	Collection Password
Jack Jones	

Click the  button to the right of the child’s name to add a collection password:

Set collection password for Jack Jones

Collection password (*):

a secret

Cancel

Set Collection Password

Click **Set Collection Password** to save it. This will then show in the list like this:

Child Collection Passwords

Please specify the collection password for your child below

Child	Collection Password	Show Passwords
Jack Jones	*****	Change

To view the collection passwords for your children, click

Show Passwords

To change a collection password, click

Change

Once the contacts and collection passwords (if necessary) have been set, click **Next** to go to the next step.

Step 6. Supply medical Information

In this step, you can add any medical conditions, dietary requirements, Special Educational Needs (SEN) and doctor information for your children:

Medical Information

If your child(ren) has any medical conditions or allergies, you can add them in this section.

Medical Information

Please add any medical conditions, allergies or disabilities that we should be aware of for the children you are booking for

Jack Jones

No medical conditions, allergies or disabilities

[+ Add Medical Condition, Allergy or Disability](#)

Click the [+ Add Medical Condition, Allergy or Disability](#) button to add information, this will show the following form:

Edit Allergy, Medical Condition or Disability ×

Allergy, disability or condition (*):

Symptoms of the allergy or condition:

Treatment required (if applicable). Please list the names of any medication required:

Does your child require medication to be administered by our staff: Yes No

Does this condition restrict your child from any of our activities? Please list them if yes:

Cancel Save

Click the [Save](#) button to add the condition, a summary will then be shown in the list:

Medical Information

Please add any medical conditions, allergies or disabilities that we should be aware of for the children you are booking for

Jack Jones

Condition, allergy or disability	Medication	Symptoms	Restrictions on activities
Eczema		Itching and inflamed skin around elbows.	Edit Remove

[+ Add Medical Condition, Allergy or Disability](#)

Dietary Requirements

If your child(ren) has any dietary requirements, select **Yes** to the right of the question “Does your child have any dietary requirements?”:

Dietary Requirements

Does your child have any dietary requirements? ☒ Yes ☐ No

Please add the dietary requirements for your child below

Child	Dietary Requirements
Jack Jones	None + Add Dietary Requirements

Click [+ Add Dietary Requirements](#) to add dietary requirements:

Set Dietary Requirements for Jack Jones ×

Dietary requirements (*):

Vegetarian

[Cancel](#) [Save](#)

Click [Save](#) and the requirement is added to the list:

Dietary Requirements

Does your child have any dietary requirements? ☒ Yes ☐ No

Please add the dietary requirements for your child below

Child	Dietary Requirements	
Jack Jones	Vegetarian	Edit Dietary Requirements Remove

Doctors

Doctor information for each of your children is required and can be added in the Doctors section:

Doctors

Please add the doctor(s) for the children you are booking for using the button below

[Add Doctor](#)

Click on [Add Doctor](#) to add the details for a doctor and select which children the doctor is for.

Add Doctor

Select the children that this is the doctor for:

☒ Jack Jones

Name (*):

Phone (*):

Address 1 (*):

Address 2:

Town/City (*):

Post Code (*):

[Cancel](#) [Save](#)

Please note: if the doctor covers more than 1 of your children, please make sure that you select all children this doctor covers by ticking the box to the left of the child's name at the top of this form.

Click [Save](#) to add the doctor and a summary is shown in the list:

Doctors		
Doctor		Actions
Dr Smith For children: Jack Jones	0145 845461	Edit Remove
+ Add Doctor		

Once the medical information, dietary requirements and doctors have been added, click [Next](#) to go to the next step.

Step 7. Terms & conditions and other consents

There will usually be a set of terms and conditions that you must read and agree to before you complete your contract request. These are shown at this stage.

There may also be some other consents that the club has which you can opt in or out of here.

Consents

Terms & Conditions of Booking

1. Condition 1
2. Condition 2
3. Condition 2
4. Etc...

☒ I agree to all the terms and conditions read above

There may be times when photographs are taken of children for publicity reasons or for evidence of their day. If you do not wish photographs to be taken of your child, please tick this box

☐ I do not wish for my child to be included in photos

Back

Next

Once you have agreed to the terms and conditions and any other consents, click

Next

The End.

That's it!

Thank you!

An email has been sent to you containing the details of the sessions you requested. We will be in contact once we have reviewed your request.

View your contracts

The contract request has now been sent to the club administrators. They will review your request and notify you when it has been approved.